Minnesota Water Quality

What’s Our Role
Ion Exchange Water Softener
Meter set at 1,000-gallon capacity
33 lb/mo
25 lb/mo
16 lb/mo
Madison Chloride Reduction

- Homeowners
- Businesses
- Water softener service providers
Lime Hardness Reduction Plant
Lime Hardness Reduction
4 ½ lb/mo
Internet Data Center
Administrative Policy #41
City of Pipestone
Water Softener Inspection Policy

WHEREAS, the City of Pipestone is providing softened water to its residents; and

WHEREAS, the City has been directed by the Minnesota Pollution Control Agency to reduce the chloride level at its wastewater ponds; and

WHEREAS, individual water softeners may be operating improperly or unnecessarily causing chlorides in the recycled water to be sent to the City’s wastewater ponds; and

WHEREAS, it is the City’s goal to assist residents in setting their water softeners at an efficient setting to reduce the chlorides at the City’s wastewater ponds.

NOW, THEREFORE, BE IT RESOLVED that the Pipestone City Council hereby adopts the following policy to assist residents in setting their water softeners to operate efficiently.

1. The City shall notify residents, by letter, to schedule an appointment with the City to permit a local plumber to inspect and assist the homeowner to set the water softener at a setting more consistent with the City’s water quality. All work done to the water softener shall be performed by a local plumber who shall complete a document prepared by the City describing the work done on the water softeners. This document shall be kept on file with the City.

2. All plumbers providing this work shall be acting as Independent Contractors and not city employees. The plumber providing these services shall agree to hold the City harmless for any and all injuries arising out of or from the providing of the described services.

3. No plumber or city employee shall enter any residence without the express permission of the homeowner.

4. The plumbers providing the water softener services described in this policy shall not solicit business while providing the services described in this policy.

Adopted by the City Council: February 3, 2020

Prepared by: Jeffrey R. Jones, City Administrator
January 30, 2020
Take Aways

1. Make sure that time clock softeners are replaced.
2. Know your water hardness and set the softener appropriately.
3. Set a low salt dose for highest efficiency.
4. Keep track of your salt use and hold your water conditioning contractor responsible for the unit’s efficiency.
5. *Tell your neighbors!*
Successfully Optimized by MWQA Professional

Date: ________________________________

License Number: _______________________

Signature: ____________________________
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Thank You